

#### FOR IMMEDIATE RELEASE

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# MOBILE-BASED BIS OFFICE SYSTEMS RECEIVES NATIONAL AWARD FOR EXCELLENCE IN CUSTOMER SERVICE

**Mobile, Alabama (June 23, 2016)** – BIS Office Systems, notable office equipment company on the Gulf Coast, was awarded the 2016 Excellence in Customer Service Award from Copystar, a Kyocera company, for the second year in a row. This award recognizes Total Document Solutions providers with superior customer service skills, specialized certifications and up-to-date online training.

Copystar selected BIS Office Systems to receive this award because all of their technicians hold certifications for every Kyocera product, three technicians are Hypas certified, and two technicians hold special certifications like Fiery and Cisco.



"It's an honor to receive this award for the second year in a row," said Tyran Colvin, President of BIS Office Systems. "I couldn't be more proud of my team for all of their hard work and dedication to complete their trainings. With these certifications, I know our team will be able to provide the best customer service possible to our clients and future clients!"

### **ABOUT BIS OFFICE SYSTEMS**

Business Information Solutions, a division of BIS Technology Group, is a full-service IT support company specializing in comprehensive IT solutions to businesses on the Gulf Coast. Learn more by calling 251.410.7601 or visiting askbis.com. BIS is based in Robertsdale, AL.

### **ABOUT BIS TECHNOLOGY GROUP**

BIS Technology Group is the technology leader on the Gulf Coast and is comprised of four divisions: information technology, web design & digital marketing, office equipment and business consulting. Together these divisions help local businesses exceed expectations and allow them to group to their full potential while minimizing risks. To learn more about BIS Technology Group, visit bistechnologygroup.com.

## **ABOUT KYOCERA DOCUMENT SOLUTIONS AMERICA**

KYOCERA Document Solutions America, Inc. (www.usa.kyoceradocumentsolutions.com), headquartered in Fairfield, N.J., is a leading provider of computer-connectable document imaging and document management systems, including network-ready digital MFPs/printers, laser printers, color MFPs/printers, digital laser facsimiles,

and multifunctional and wide format imaging solutions. KYOCERA Document Solutions America is a group company of KYOCERA Document Solutions Inc., a core company of the KYOCERA Corporation, the world's leading developer and manufacturer of advanced ceramics and associated products, including telecommunications equipment, semiconductor packages and electronic components.

KYOCERA Document Solutions America, the first document solutions company with third-party certified sales data, has received numerous honors for its products' high performance, reliability and cost efficiency. KYOCERA Corporation's consolidated net revenues exceeded \$13.32 billion for the fiscal year ending on March 31, 2016.

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